

Parents' and carers' questionnaire March 2021

117 responses

Thank you so much to everyone who responded to our parent questionnaire. We really value your feedback.

	Excellent	Very good	Good	Poor	Actions we will take in response to your comments
During the recent lockdown period, what did you think of our remote learning provision?	50%	34%	16%	0%	<p>Thank you so much for the overwhelmingly positive comments and feedback regarding our remote learning provision during the recent lockdown. Our provision evolved in response to your feedback and we are glad that it worked well for the majority of you.</p> <p>In order to streamline our communication, we switched to online platforms which we hope to continue to utilise throughout the school.</p>
In general, what do you think of the communication between home and school?	41%	41%	17%	1%	<p>Thank you for all your positive comments regarding the communication between home and school.</p> <p>We acknowledge that during lockdown there were a lot of emails! We hoped that the switch to the online platforms eased this a little. Getting the balance right during this remote period was quite tricky, and we appreciate your feedback.</p> <p>We take on board the point about PDFs being difficult to read on a phone; we are currently revamping our website and we are thinking about ways we can make these documents more accessible. We have also taken on board the feedback regarding email subjects. When you have multiple children, it can be difficult for you to know who the email refers to.</p>
How would you rate our weekly newsletter?	24%	49%	24%	3%	Thank you for your feedback regarding our weekly newsletter.

How would you rate the school's administration?	35%	44%	20%	1%	<p>Thank you for your feedback regarding the school's administration.</p> <p>We have had some feedback that sometimes emails don't get to you. There are occasional technical issues, but most of the time we find that we don't have the correct details for you on our system. If you change your email address, or any of your contact details, please let us know as soon as possible so that we can update the system.</p>
What do you think of the provision at playtimes and lunchtimes since the introduction of the Outdoor play and learning initiative?	28%	38%	21%	0% Not heard of it – 13%	<p>We are glad to hear that the majority of the children are enjoying this provision.</p> <p>To give you some more information about this initiative, we hope to send home a booklet by the end of term.</p> <p>As soon as restrictions have been lifted further, we will once again be mixing year groups outside.</p>
During lockdown, we have delivered some pre-recorded workshop for parents. Do you prefer this method of delivery?	Yes – 68% No – 32%				<p>When we hold in-person workshops, we find that we get very few parents attending (10 or less). With the pre-recorded workshops, we consistently had a much greater number of people attend. We do feel that this method is convenient for parents and reaches a much wider audience.</p>
Does your child enjoy coming to school?	Yes – 99% No – 1%				<p>Thank you for all your comments.</p>
Does your child feel safe?	Yes – 99% No – 1%				<p>Thank you for all your comments,</p> <p>We are currently reviewing our anti-bullying policy and will share with the children soon. We will also be sharing this on our website.</p>

Would you recommend the school to other parents?	Yes – 100%				Thank you for all your comments.
What do you access the most on our website?	Most of you seem to use the website for accessing term dates. The website can be difficult to navigate, so we hope that our new website will be easier to use.				
What would you like to be able to access?	We are currently redesigning our website and using your feedback to help with this process.				
Are there further parent workshops we could offer?	Thank you for all your suggestions. We hope to get a schedule ready in advance for workshops next year.				
What themes would you like added to our Parent Forum agenda?	Thank you for all your suggestions. We will be announcing our parent forum dates soon.				